



Production and Operations Management: Concepts, Models, and Behavior

Everett E. Adam, Ronald J. Ebert

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This comprehensive text retains the integrative framework of planning, organizing and controlling and provides end-of-chapter supplements for more rigorous quantitative analysis. The text continues to offer problems which can be solved by the computer and a QSOM software edition of the text is also available. Special features of this fifth edition are increased coverage of international and service operations management, new case-like presentations of companies, issues, and strategies for today's operations managers, optional chapter supplements that cover techniques and methodology at a more rigorous quantitative level, and letters from a CEO of a major service manufacturing operation.

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